



myPay Update Briefing

May 2004

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Work***



History

- Steering Committee formed November 1997
- Used “Employee Express” as a model
 - DoD Original Partner
 - User Board consisting of 60 Federal Agencies
- Implemented March 2000
 - Civilian Employees
 - Marine Corps
 - Military Retirees and Annuitants
- Implemented January 2001
 - Army, Navy, and Air Force
- New name and look October 2002

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What Is myPay?

- Uses Interactive Internet/Web Based Technologies and Voice Response (IVR)
- Allows DFAS Customers to Make Changes Directly to

Their Own Pay Accounts in a Secure Electronic

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- Available nearly 24 x 7



myPay Security

◆ **myPay - Provides Increased Security:**

- Secure Socket Layer (SSL) Protocol w/128 Bit Encryption - secures data between user's PC and myPay server
- Firewalls - Data secured (encrypted) between myPay server and host pay system (DCPS, DJMS, DRAS, MCTFS)
- Coordinated myPay security with Assistant Secretary of Defense Command, Control, Communications and Intelligence (C3I)



myPay Customized PINs

	Total Population	Number of Customized PINs	Population
DOE	10,818	10,818	100.0%
Navy	490,863	379,378	77.3%
Air Force	561,382	423,517	75.4%
Army	1,062,458	779,116	73.3%
DoD Civilians	774,701	495,632	64.0%
Marine Corps	277,905	159,265	57.3%
Retirees	2,204,613	476,791	21.6%
NAF Civilians	37,652	7,253	19.3%
Annuitants	275,113	12,071	4.4%
Totals	5,695,505	2,743,841	48.2%

Note: NAF is the Army Nonappropriated Fund Civilians added June, 03

Information as of April 30, 2004



Civilian e-LES

	eLES	Paper	%
Department Of Energy	10,798	3	100.0%
DFAS	11,952	1,767	87.1%
Other DoD Agencies	8,180	85,434	
ARMY	18,557	216,141	7.9%
AIR FORCE	11,866	147,416	7.4%
MARINE CORPS	861	12,647	6.4%
NAVY	9262	156,034	5.6%
OSD	67	1423	4.5%
Totals	71,543	620,865	10.3%

For pay period ending April 30, 2004

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Civilian Employee Capabilities

- Federal and state tax changes
- Direct Deposit/Electronic Funds Transfer (EFT)
- Allotments
- Home address changes
- View/Save LES
- Turn off hardcopy LES
- Savings bonds
- W-2
- Travel Advice of Payment (AOP)
- PIN Letter on Demand (POD)

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myPay Status (cont.)

Former Spouses (FSPA Claimant)

- View/Print/Save Payment Information
- Name Change
- Change of Correspondence addresses
- Change of Payment address information
- Change PIN
- PIN Letter on Demand

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myPay Status (cont.)

Army, Navy, and Air Force Capabilities:

- Federal and state tax changes
- W-2
- Direct Deposit/Electronic Funds Transfer (EFT)
- View/Save LES
- Turn off hardcopy LES
- TSP
- Travel AOP (Army & Navy only)
- Address changes (Air Force only)
- PIN on Demand
- Corporate Electronic Funds Transfer (CEFT)
(Change Travel and Miscellaneous EFT addresses
Army AC & RC)

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Marine Corps Capabilities

- Federal and state tax changes
- W-2
- Direct Deposit/Electronic Funds Transfer (EFT)
- Allotments
- Savings bonds (start, stop and change)
- Home address changes
- View/Save LES
- Turn off hardcopy LES
- TSP
- Travel AOP (view/print)
- PIN Letter on Demand

Military Retiree Capabilities

- Federal and state tax changes
- Direct Deposit/Electronic Funds Transfer (EFT)
- Allotments
- Home address changes
- Savings bonds
- PIN Letter on Demand
- Retiree Account Statement
- Tax Statement (1099R)

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Military Annuitant Capabilities

- Federal tax changes
- Direct Deposit/Electronic Funds Transfer (EFT)
- Home address changes
- PIN Letter on Demand
- Annuitant Account Statement
- Tax Statement (1099R & 1042S)
- Report of existence
- Update certificate of eligibility

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myPay Usage

Total usage 03 Jan 04

Snap Shot

Jan

- LES views
10.9M 4.0M
- Tax Statement Views
3.9M 808K
- Inquiries
1.7M 898K
- Transactions
249K 142K
- Travel Vouchers

Monthly Average FY04

FY03

- LES Views
7.5M 1.3M
- Tax Statement Views
1.4M 107K

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myPay Initiatives

- ◆ Updating TSP screens
- ◆ Allotments and savings bonds (Army, Navy and Air Force)
- ◆ myPay View only PIN
- ◆ Interface with Forward Compatible Pay (Military Pay)
- ◆ New Customer Health & Human Services
- ◆ Increase number of Leave & Earnings Statement Views

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LES via myPay

Concept

- Make LES available electronically to all DoD civilian/military customers immediately
- Give customer the option to stop receipt of hardcopy form

Benefits

- Integrated look and feel under myPay
- Immediate satisfaction for the customer
- Format mirrors hardcopy LES
- LES data transmitted using same security measures (128 bit encryption SSL protocol) in myPay
- Eliminate print/postage costs (where applicable) for producing hardcopy LESs
- Display 3 instances of LES : Current plus prior 2

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